

ScooterBug™

RENTALS

ScooterBug Featured Travel Partner Program
Making a Reservation & Commission Payments

Making a Reservation

To begin making a reservation visit www.scooterbug.com/orlando or www.scooterbug.com/anaheim. (upon re-opening, the Anaheim web site will follow the same rental process)

1. Choose the type of equipment that you want to rent for your client in the grey bar near the top:

The screenshot shows the ScooterBug website interface for Orlando mobility rentals. At the top, there is a navigation menu with links for 'RENTALS', 'LEARN', 'TRAVEL AGENTS', 'CONTACT', and 'ACCOUNT'. Below this is a large blue banner with the text 'Book Orlando Mobility Rentals' and 'Exclusive On-Site Delivery at Hotels and Resorts!'. Underneath the banner is a grey navigation bar with three tabs: 'ECV Scooters', 'Strollers', and 'Wheelchairs'. The 'ECV Scooters' tab is currently selected. Below the navigation bar, there are three product cards for different ECV scooter models:


- Resort Lite ECV:** A portable four-wheeled electric scooter designed for lightweight travel. It has a 12.5-mile range and a 300-lb capacity. The rental price is \$34.00 per day (on 4 Day Rental).
- Resort ECV:** Features ample leg and foot room with a wide front deck and sporty design. It has a 25-mile range and a 350-lb capacity. The rental price is \$27.50 per day (on 4 Day Rental).
- Resort Plus ECV:** The most popular electric scooter, offering a balance of range and capacity. It has a 19-mile range and a 400-lb capacity. The rental price is \$34.00 per day (on 4 Day Rental).

Each product card includes an image of the scooter, a brief description, key specifications, the rental price, and buttons for 'INFO', 'RENT', and 'Compare'.

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- For information on each particular product, click on the "INFO" button to bring up the information window for that product:

Pediatric Wheelchair



Period	Rate
1 Day	\$45.00
2 Day	\$45.00
3 Day	\$45.00
4 Day	\$55.00
5 Day	\$55.00
6 Day	\$65.00
7 Day	\$65.00

Click **RENT** for more Pricing and Availability

33 lbs Weight


180 lbs Capacity

Compact
 Heavy Duty


lbs
 450 lbs

RENT >>

Available Accessories for This Vehicle



Bag Hook




Bottle Holder

+ Rental Equipment Damage Waiver

- To rent that product for your client, click on the "RENT" button at any time and it will take you to the following page:


ScooterBug™ RENTALS

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Reservation Date

Return Date



Resort Lite ECV

For Your Selected Dates
✔ Available Today
(Select Dates to See Prices)

On the go? This portable four-wheeled electric scooter is designed for lightweight travel. When disassembled this ECV can be transported in vehicles, heaviest piece is 52 lbs. Extra battery included for your travel convenience.

NOTE: Colors may vary.

Rates for Rentals Starting Today

Period	Rate
Daily Rate	\$ 60.00
2 day	\$ 80.00
3 Day	\$ 111.00
4 Day	\$ 136.00
5 Day	\$ 155.00
6 Day	\$ 174.00
7 Day	\$ 189.00
8 Day	\$ 216.00
9 Day	\$ 216.00
10 Day	\$ 253.00
11 Day	\$ 253.00
12 Day	\$ 286.00
13 Day	\$ 286.00
14 Day	\$ 340.00
15 Day	\$ 340.00

Minimum Rental Period	1 day(s)
Minimum Rental Price	\$ 60.00

ADD THIS VEHICLE TO YOUR CART TO RESERVE IT.

Choose Your Options


- *Damage Waiver - Fee
Available
- Bag Hook - Purchase
Available
- Cane Holder - Rental
Available
- Crutch Holder - Rental
Available
- Cup Holder - Purchase
Available
- Oxygen Tank Holder - Rental
Available
- Rain Cover - ECV Tiller - Purchase
Available
- Rear Basket - Rental
Available

RESERVE THIS VEHICLE

4. Fill out the Reservation and Return dates and times and select any accessories (Damage Waiver is always recommended) to confirm the availability of the product(s) you are renting for your client:

ScooterBug Featured Travel Partner Program

Rental Dates: 08/31/2020 09:00 AM - 09/07/2020 09:00 AM [Change Dates](#)
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Resort Lite ECV

For Your Selected Dates

Your Price: \$ 189.00

✔ Available for 08/31/2020 09:00 AM - 09/07/2020 09:00 AM

ADD THIS VEHICLE TO YOUR CART TO RESERVE IT.

Choose Your Options

- *Damage Waiver - Fee - \$ 25.00
Available
- Bag Hook - Purchase - \$ 10.00
Available
- Cane Holder - Rental - \$ 20.00
Available
- Crutch Holder - Rental - \$ 10.00
Available
- Cup Holder - Purchase - \$ 10.00
Not Available
- Oxygen Tank Holder - Rental - \$ 20.00
Available
- Rain Cover - ECV Tiller - Purchase - \$ 10.00
Available
- Rear Basket - Rental - \$ 20.00
Available

RESERVE THIS VEHICLE

On the go? This portable four-wheeled electric scooter is designed for lightweight travel. When disassembled this ECV can be transported in vehicles, heaviest piece is 52 lbs. Extra battery included for your travel convenience.

NOTE: Colors may vary.

Rental Rates for your selected rental dates

Period	Rate
Daily Rate	\$ 60.00
2 day	\$ 80.00
3 Day	\$ 111.00
4 Day	\$ 136.00
5 Day	\$ 155.00
6 Day	\$ 174.00
7 Day	\$ 189.00
8 Day	\$ 216.00
9 Day	\$ 216.00
10 Day	\$ 253.00
11 Day	\$ 253.00
12 Day	\$ 286.00
13 Day	\$ 286.00
14 Day	\$ 340.00
15 Day	\$ 340.00


Minimum Rental Period	1 day(s)
Minimum Rental Price	\$ 60.00

- As soon as availability is confirmed, click on the “RESERVE THIS VEHICLE” button and then the shopping cart in the top right hand corner to advance to the next screen (if you would like to rent multiples of the same product/accessory combination, click on the “+” button to increase the number of products you would like to rent):

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ScooterBug Featured Travel Partner Program

Rental Dates 08/31/2020 09:00 AM - 09/07/2020 09:00 AM [Change Dates](#)



Resort Lite ECV

For Your Selected Dates

Your Price: \$ 189.00

✔ Available for 08/31/2020 09:00 AM - 09/07/2020 09:00 AM

ADD THIS VEHICLE TO YOUR CART TO RESERVE IT.

Choose Your Options

- *Damage Waiver - Fee - \$ 25.00
Available
- Bag Hook - Purchase - \$ 10.00
Available
- Cane Holder - Rental - \$ 20.00
Available
- Crutch Holder - Rental - \$ 10.00
Available
- Cup Holder - Purchase - \$ 10.00
Not Available
- Oxygen Tank Holder - Rental - \$ 20.00
Available
- Rain Cover - ECV Tiller - Purchase - \$ 10.00
Available
- Rear Basket - Rental - \$ 20.00
Available

RESERVE THIS VEHICLE

Resort Lite ECV - *Damage Waiver - Fee

-
1
+

On the go? This portable four-wheeled electric scooter is designed for lightweight travel. When disassembled this ECV can be transported in vehicles, heaviest piece is 52 lbs. Extra battery included for your travel convenience.

NOTE: Colors may vary.

Rental Rates for your selected rental dates

Period	Rate
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11 Day	\$ 253.00
12 Day	\$ 286.00
13 Day	\$ 286.00
14 Day	\$ 340.00
15 Day	\$ 340.00

Minimum Rental Period	1 day(s)
Minimum Rental Price	\$ 60.00

6. In the Shopping Cart, enter the name of your client, their cell phone number, and their email address in the "Special Requests" entry box as shown below:



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Review Cart

[Get Estimate and Checkout](#)

Rental Items	Qty
Resort Lite ECV - *Damage Waiver - Fee	1

08/31/2020 09:00 AM - 09/07/2020 09:00 AM
Duration: 1 week(s)

Special Requests

Jane Doe
856-555-1212
jane.doe@fbi.gov

Coupon Code

Coupon Code

[Get Estimate and Checkout](#)

7. When you click on "Get Estimate and Checkout", you will see the total charge for the rental. Ignore the information in the "Renting To" field as it will always show the information for your specific login:

Estimate

[← Edit Reservation](#) [Delivery/Pickup Information →](#)

Reservation Date 08/31/2020 09:00 AM	Duration 1 week(s)	Due Back Date 09/07/2020 09:00 AM
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Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

Rental Items	Deposit	Price
Resort Lite ECV	0.00	189.00
*Damage Waiver - Fee	0.00	25.00
Totals	\$ 0.00	\$ 214.00

Grand Total \$ 214.00

Renting to
Brian Rood
<brood@safemark.com>
(8007268284)
200 W Sand Lake Road
Suite 800
Orlando, FL 32809
US
[Edit Profile](#)

[← Edit Reservation](#) [Delivery/Pickup Information →](#)



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- Click on the "Delivery/Pickup Information" button, which takes you to the screen that allows you to specify both the delivery and pickup locations (they can be different but they default to being the same):

Delivery

For Delivery

Deliver To:

~Bay Lake Tower at Disney's Contemporary Resort

4800 North World Drive
Z112
Lake Buena Vista, FL 32830
US

Pickup

Use Different Pickup Information

Choose one of our delivery locations

Use the same address

Pickup Instructions

Pickup Instructions

Pickup From:

~Boulder Ridge Villas at Disney's Wilderness Lodge

901 Timberline Drive
Z109
Lake Buena Vista, FL 32830
US

[Save & Continue](#)

- On the delivery screen, the "For Delivery" checkbox is already checked. Choose the resort that the equipment is to be delivered to. All Disney hotels should come up first as they all begin with a "~". If the pickup location is the same, just press the "Save & Continue" button on the bottom right hand of the page. For a different Pickup location than the Delivery location, Check the "Use Different Pickup Information" button and choose the delivery location before clicking the "Save and Continue" button.
- The next screen is the "Estimate" screen that contains the delivery information that you selected in Step 9. Review your reservation before moving to the Final Estimate screen. Make sure that everything is as you desire and then click the "Save and Continue" button to get to the final "Estimate" screen:



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Estimate

[← Edit Reservation](#) [Save and Continue >](#)

Reservation Date 08/31/2020 09:00 AM	Duration 1 week(s)	Due Back Date 09/07/2020 09:00 AM
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Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

Rental Items	Deposit	Price
Resort Lite ECV	0.00	189.00
*Damage Waiver - Fee	0.00	25.00
Totals	\$ 0.00	\$ 214.00
Grand Total		\$ 214.00

Renting to

Brian Rood
<brood@safemark.com>
(8007268284)

200 W Sand Lake Road
Suite 800
Orlando, FL 32809
US

[Edit Profile](#)

Delivering to

4800 North World Drive
Z112
Lake Buena Vista, FL 32830
US

[Edit Delivery](#)

[← Edit Reservation](#) [Save and Continue >](#)

11. The next screen is the final Estimate screen, which gives you a chance to review your reservation before moving to the Request Details" screen. Make sure that everything is as you desire and then click the "Save and Continue" button to get to the "Payment" Screen":

Your Reservation Request
[Complete R](#)

Request Details

Reservation #R-001351

	Reservation Date 08/31/2020 09:00 AM	Due Back Date 09/07/2020 09:00 AM
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Name	AddressEmail	Phone
Brian Rood	brood@safemark.com	+1 800 726 8284

Item Name	Total Deposit	Rate	Quantity	Total Fee
Resort Lite ECV	\$ 0.00	\$ 189.00	1	\$ 189.00
*Damage Waiver - Fee	\$ 0.00	\$ 25.00	1	\$ 25.00

Deposit Amount	\$ 0.00
Credit Amount Approved	\$ 0.00
Rental Total	\$ 214.00
Grand Total	\$ 214.00
Paid	\$ 0.00
Total Amount Due	\$ 214.00

Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

[Complete Reservation](#)

Delivery/Pickup Information

Delivery Address ~Bay Lake Tower at Disney's Contemporary Resort 4800 North World Drive Z112 Lake Buena Vista, FL 32830	Pickup Address ~Boulder Ridge Villas at Disney's Wilderness Lodge 901 Timberline Drive Z109 Lake Buena Vista, FL 32830
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- 12. On the payment screen, enter the details regarding how you will be paying for your client's reservation. For a reservation to be delivered, payment must be made at the time of reservation. Do not worry about the information under the "Billing Address" section, it does not need to be your client's Billing Address to charge their card:

Payment

Order Section

Card Number *

Expiration Month *

Expiration Year *

Amount

\$214.00

CVC/CVV *

Billing Address

Name *

Email

Street Address * **Suite**

City * **State/Province ***

Postal Code * **Country ***



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13. After payment is approved, the final screen of the transaction will come up showing you have paid for your client's reservation. At this point the reservation is complete!

Your Reservation Request
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Request Details

Reservation #R-001351

Name Brian Rood
AddressEmail brood@safemark.com
Phone +1 800 726 8284

Reservation Date
08/31/2020 09:00 AM

Due Back Date
09/07/2020 09:00 AM

Item Name	Total Deposit	Rate	Quantity	Total Fee
Resort Lite ECV	\$ 0.00	\$ 189.00	1	\$ 189.00
*Damage Waiver - Fee	\$ 0.00	\$ 25.00	1	\$ 25.00

Delivery/Pickup Information	
Delivery Address ~Bay Lake Tower at Disney's Contemporary Resort 4800 North World Drive Z112 Lake Buena Vista, FL 32830	Pickup Address ~Boulder Ridge Villas at Disney's Wilderness Lodge 901 Timberline Drive Z109 Lake Buena Vista, FL 32830

Deposit Amount	\$ 0.00
Credit Amount Approved	\$ 0.00
Rental Total	\$ 214.00
Grand Total	\$ 214.00
Paid	\$ 214.00

Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

14. To view your reservations at any time, click on the "Account" Link on any page on the web site and choose "My Reservations". The next screen will show you all the reservations you have made under your account:

My Reservations
🛒

	Status	Contract #	Start Date	End Date	Item(s)
View	Reservation	R-001351	08/31/2020 09:00 AM	09/07/2020 09:00 AM	Resort Lite ECV, *Damage Waiver - Fee

15. To view the details of any of your reservations, just click on the "View" link on the left-hand side of that reservation:

Your Reservation Request
🛒

Request Details

Reservation #R-001351

Name Brian Rood
AddressEmail brood@safemark.com
Phone +1 800 726 8284

Reservation Date
08/31/2020 09:00 AM

Due Back Date
09/07/2020 09:00 AM

Item Name	Total Deposit	Rate	Quantity	Total Fee
Resort Lite ECV	\$ 0.00	\$ 189.00	1	\$ 189.00
*Damage Waiver - Fee	\$ 0.00	\$ 25.00	1	\$ 25.00

Delivery/Pickup Information	
Delivery Address ~Bay Lake Tower at Disney's Contemporary Resort 4800 North World Drive Z112 Lake Buena Vista, FL 32830	Pickup Address ~Boulder Ridge Villas at Disney's Wilderness Lodge 901 Timberline Drive Z109 Lake Buena Vista, FL 32830

Deposit Amount	\$ 0.00
Credit Amount Approved	\$ 0.00
Rental Total	\$ 214.00
Grand Total	\$ 214.00
Paid	\$ 214.00

Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

16. If you need to make changes after the reservation, please call 800-726-8284 and a Reservation Agent will make them for you.



ScooterBug Featured Travel Partner Program
Making a Reservation & Commissionable Payments

Commissionable Payments

Welcome

Thank you for your interest in ScooterBug's Travel Agent Program. Our dedicated team looks forward to elevating your clients' experience with the durability and comfort of mobility solutions.

Commission Process

Participation in our program entitles the travel agency or the individual booking agent to earn 10% commission on all 'concluded' reservations booked through ScooterBug, including ECV scooters, strollers and wheelchairs.

"Concluded" reservations are defined as reservations that resulted in the use of rented equipment and payment successfully processed. Canceled reservations resulting in payment refund or payment denied/reversal are not considered 'concluded' reservations.

For a reservation to be commissionable, it is mandatory to complete the "Customer Company" field on ScooterBug's reservation [website](#) with IATA or CLIA Number/Agency Name/Agent Name.

Company
12345678/Brian Rood's Travel Agency/Brian Rood

The 10% commission will be paid for 'concluded' reservations via check directly to the travel agency or the individual booking agent.

For questions regarding payment, please email TravelAgentProgram@scooterbug.com.